

Application Software Aruba N.V.

Telephone Support Contract

AS PER ____ / ____ / ____

APPLICATION SOFTWARE ARUBA N.V., domiciled in Aruba and having its office in Bloemond 7-c, Paradera, named hereinafter **AS Aruba**

and _____ domiciled in **Aruba** and

having its office in _____ named hereinafter Client, agree as follows:

AS Aruba will charge Client a fixed fee of Afl. 50.00, excluding BBO surcharge, per month, due at the end of each month, for the support that AS Aruba will give Client by telephone.

According to this contract, the Client is allowed to call AS Aruba for support by telephone as many times as necessary, both during business hours as well as during evenings and weekends. After office hours AS Aruba can be reached through the cellular numbers: 597-1700, 597-1701, 597-1702, 597-1703, 597-1704, 597-1705, 597-1708.

It is understood by Client that AS Aruba will not always be able to solve a certain problem by means of telephone support. In some cases the AS Aruba employee will have to visit the client's office. These visits are not covered by this contract. In these cases the regular hourly rates for on-site support (as stated in the AS Aruba General Terms and Conditions) are charged.

In some cases, namely with clients abroad, AS Aruba NV gives support by telephone whereas for a similar problem by a local customer the AS Aruba employee would visit the clients office. However, if the number and duration of these calls exceed the normal boundaries of telephone support, this support by telephone will not be considered regular "telephone support" and the regular hourly rates for on-site support will be charged.

The duration of this contract is a period of at least 6 months.

If a Client wishes to cancel the contract, this has to be confirmed by the Client in writing at least one (1) month before actual termination. If AS Aruba has not received any written notice of cancellation, the contract is prolonged automatically.

For AS Aruba N.V.

For Client

Date: __/__/____

Date: __/__/____
